

The Complete Hospitality Solution

Keep your hotel operating at maximum efficiency while giving your guests a five-star experience. Offering an all-around upgrade to your hotel communications infrastructure.

Trusted by hotels worldwide, Yeastar and VTech offer an easy to manage, reliable and customisable solution suitable for any hotel large or small.



- + Enhanced Communications
- + PMS Integration
- + Five Star Guest Experience



Your Hotel Phone System



Yeastar P-Series Phone System offers an all-around upgrade to your hotel communications infrastructure. Supporting a mix of analogue and IP networking, it has an embedded PMS interface, offers call accounting, voicemail, room status, and more hospitality-centric features that take your hotel communications and services to the next level.

Easy for IT and Hotel Staff - From system deployment and management to daily usage, Yeastar P-Series PBX makes everything easy with an open-standard design and best-in-industry features and user apps.

Compatible - Compatible with existing hotel IT infrastructure. Plug and play with phones and gateways.

Efficient - Reduce your operation costs with easy management, PMS integration & visual call handling.

Responsive - Keep staff connected at every corner of your hotel with intuitive mobile/desktop softphone.

Redundant - Guarantee of little-to-no system downtime with optional high-availability setup.

Streamlined Hotel Operations

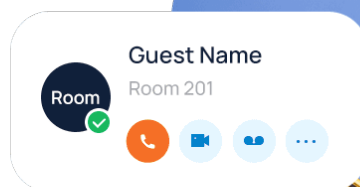
Automate your following front desk and housekeeping functions with Yeastar's powerful PMS integrations. Enjoy the convenience of the ready-made integrations with Oracle Hospitality Opera, Micros-Fidelio, and other PMS supporting FIAS protocol, or build your own custom integration via tested PMS middleware or via PBX's inbuilt open APIs.

Enhanced Guest Experience

- Acquire and retain loyal customers by delivering a frictionless, personalised service at every touchpoint.
- Identify guest calls with caller ID and personalised greeting
- Set "Do Not Disturb" status on room phone when guest requests
- Add free calls to your website booking with "click-to-call" button
- Create customised welcome menus to greet each guest
- Automated call reception with IVR, ring group, queues, and more
- One-click management of all room booking calls and guest calls with Call Operator Panel. Know who is calling, how many calls are waiting, and perform call transfer, hold, and more in one click
- Continuous 24x7 housekeeping and room service response with mobile app.

ORACLE

micros | **FIDELIO**



Real-time Data

- | | |
|--|--|
| <input checked="" type="checkbox"/> Room Check-in/out | <input checked="" type="checkbox"/> Guest information |
| <input checked="" type="checkbox"/> Housekeeping Status | <input checked="" type="checkbox"/> Call & Minibar Charges |
| <input checked="" type="checkbox"/> Wake-up Call Services | <input checked="" type="checkbox"/> Do Not Disturb |
| <input checked="" type="checkbox"/> Block external calls when rooms are unoccupied | |



Combined with the Perfect Hotel Phones

When you choose VTech phones, you can count on world-class service and support, market-leading engineering and the greenest standards.

From corded to cordless, classic to contemporary, VTech has a range of feature-rich analogue and SIP phones perfect for hotel rooms all around the world!



Customisable Faceplates

Get the perfect faceplates for your hotel. Printed by industry leaders DESI, VTech faceplates are fully customisable to fit your hotel's exact brand standards.



Programmable Speed Dials

You're never more than a button away from your guests. VTech phones feature a range of fully programmable speed dial options making it extremely easy for your guests to get the service they require.



Antibacterial Plastic

Keep your guests safe. VTech's phones are made from antibacterial plastic, which protects both guests and housekeeping staff from germs. With VTech phones, everyone has an added layer of protection—and peace of mind.



Add hotel logo and contact details



Print in company colours



Include individual room numbers



Choose from wide selection of icons for the programmable speed dials



Trusted Worldwide



For further details or to discuss your options, please contact Applied Technologies Group today:

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